



Take Control of Your Benefits Click. Call. Connect.

EASY ONLINE ACCESS TO YOUR BENEFITS INFORMATION

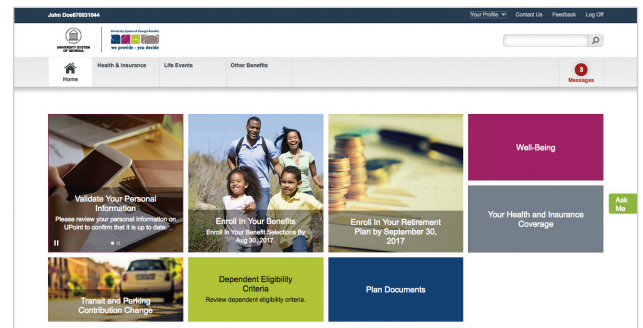
You'll enjoy simple, secure access to the USG Connect – Benefits website through your institution's HR and payroll system.

Don't have access to your institution's HR and payroll system? Visit the USG Faculty & Staff Portal at OneUSGConnect.usg.edu and click the [Manage My Benefits](#) link.

We know benefits are important to you. They offer protection, peace of mind and comfort. The University System of Georgia (USG) is proud to introduce a new benefits administration system, which will allow you to manage your benefits two new ways.

OneUSG Connect – Benefits website

Beginning June 26, 2017, this website offers you 24/7 access to your benefits. With personalized information and answers to your questions just a few clicks away, you'll find it simpler than ever to stay connected.



HERE FOR YOU YEAR-ROUND

You can visit the OneUSG Connect – Benefits website whenever you would like to:

- Take a look at your current benefits.
- Make benefit changes due to a life event (for example, a marriage or birth).
- Enter or change your beneficiaries.
- Locate a doctor, hospital or other healthcare provider in your plan's network.
- Find contact information for your benefits.

HERE FOR YOU DURING ANNUAL OPEN ENROLLMENT

Need help making your choices during the annual benefits Open Enrollment period each Fall? You'll find helpful tools to help you compare your healthcare options and estimate your healthcare costs. Look for more information on these tools before and during Open Enrollment.



A WORD ABOUT SECURITY

Maintaining the privacy of your personal information is very important. All of your information is stored in a secure location, and the OneUSG Connect – Benefits website uses the strongest available encryption methods.

You can help keep your information safe, too! Don't write down or share your security information with anyone.

OneUSG Connect – Benefits Call Center

If you can't find what you need online, contact the OneUSG Connect – Benefits Call Center. Benefit experts are ready to:

- Help you understand your benefits and eligibility.
- Update your coverage as a result of a life event.
- Resolve technical issues.
- Connect you with the right benefits provider.
- Answer questions about filing healthcare claims.

Caring representatives are available 8 a.m. to 5 p.m. Eastern time, Monday through Friday. The OneUSG Connect – Benefits Call Center can be reached from anywhere in the world, and translators are available.

For help with your benefits, call the USG Shared Services Center at **1-855-214-2644** and follow the prompts to reach the OneUSG Connect – Benefits Call Center.

You can also reach the OneUSG Connect – Benefits Call Center toll-free by calling **1-844-5-USGBEN (1-844-587-4236)**.

USG is pleased to help you understand and manage your benefits — whenever and however it's convenient for you. Just click or call to get the support you need!

